

Pathways and Services Guide 2011/2012

For young people with disability
in Melbourne's inner-north



By Amy Carlton

Welcome

to the Pathways and Services Guide

This guide has been written for you as a young person with disability living in the inner northern suburbs of Melbourne. You can use the guide with your parents, families, teachers or other people who support you to find out about the many learning and work opportunities available to you.

The information contained in this guide is, to the best of our knowledge, accurate at the time of printing. We advise you to check all relevant information with the appropriate organisations.

Thank you to the people and services who have contributed to this guide.

Cover illustration:

**Designed by Amy Carlton an 18 year old student
from the Croxton School in Northcote.**

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Further Education & Training

TAFE and University

Special Entry Access Schemes

Most universities and TAFEs have a Special Entry Access Scheme (SEAS) program. SEAS can give special consideration to applicants who have experienced educational disadvantage, including personal disability or medical condition.

If you are applying for a TAFE or university course through VTAC, you can apply for SEAS when you submit your VTAC application.

For more information about SEAS, and for contact details for more information about SEAS at different TAFEs and universities, go to www.vtac.edu.au/seas.html

Source: www.vtac.edu.au/seas.html

Disability Liaison Officers

There are Disability Liaison Officers (DLOs) at every TAFE and university in Victoria. Their job is to assist students with disability with their studies. The help they can give you will depend on your disability and specific needs. It may include:

- Enrolment and campus orientation
- Academic Support Workers (for example, note takers, interpreters, readers)
- Adaptive technology (for example, voice activated software)
- Alternative format course materials (for example, Braille, electronic)
- Liaison with lecturers/teachers
- Alternative arrangements for assessment (for example, additional time, scribe, reader)
- Physical access to facilities
- Referral to other support services (for example, counseling, health, housing, financial aid, learning skills unit)

If you are thinking about studying at a TAFE or university, you should contact the Disability Liaison Unit (DLU) to find out how they might be able to assist you with your course. Knowing this could help you decide where you want to study.

When you have been accepted into a TAFE or university course, you should contact the DLU again to let them know that you will be studying there.

The contact details for Disability Liaison Units (DLUs) at TAFEs and universities in and around Melbourne are listed on the following pages.

Source: www.imvc.com.au/broadenhorizons

TAFEs

Box Hill Institute of TAFE
Disability Liaison Service
9286 9893
dls@boxhill.edu.au
www.bhtafe.edu.au

Holmesglen
Disability Support Services
9564 1972
disability.officer@holmesglen.edu.au
www.holmesglen.edu.au

Kangan Institute
Disability Support
9279 2511
disability@kangan.edu.au
www.kangan.edu.au/services/disability-support/

NMIT
Disability Liaison Unit
9269 1401
disabilitysupport@nmit.vic.edu.au
www.nmit.edu.au

RMIT
Disability Liaison Unit
9925 1089
TTY: 9925 3673
dlu@rmit.edu.au
www.rmit.edu.au/disability

Swinburne
Disability Support Services – Croydon & Wantirna
9210 1181
ldavey@swin.edu.au
www.swinburne.edu.au/stuserv/disability

Disability Support Services – Hawthorn & Prahran
9214 6964
ltouzeau@swin.edu.au
www.swinburne.edu.au/stuserv/disability

Victoria University
Disability Services
9919 4000
disability@vu.edu.au
www.vu.edu.au/disability

William Angliss Institute of TAFE
Disability Liaison
9606 2232
angiec@angliss.vic.edu.au
www.angliss.edu.au/Disability-Liaison

Universities

Australian Catholic University
Equity and Disability Unit
9953 3413
disabilityadviser.pat@acu.edu.au
www.acu.edu.au

Deakin University
Disability Resource Centre
9244 6100
drcentre@deakin.edu.au
www.deakin.edu.au/disability

LaTrobe University
Equality and Diversity Centre
9479 1510
equality@latrobe.edu.au
www.latrobe.edu.au/equality

Monash University
Disability Liaison Unit
9905 5704
dlu@adm.monash.edu.au
www.monash.edu.au/study/services/disability

RMIT University
Disability Liaison Unit
9925 1089
TTY: 9925 3673
dlu@rmit.edu.au
www.rmit.edu.au/disability

Swinburne University
Disability Support Services – Hawthorn & Prahran
9214 8500
ltodes@swin.edu.au
www.swinburne.edu.au/stuserv/disability

The University of Melbourne
Disability Liaison Unit
8344 7068
dlu-enquiries@unimelb.edu.au
www.services.unimelb.edu.au/disability

Victoria University
Disability Services
9919 4000
disability@vu.edu.au
www.vu.edu.au/disability

Work Education

Most TAFEs and some other Registered Training Organisations (RTOs) offer Certificate I in Work Education. This course is for people with special learning needs who would like to work. It will include units like:

- Communication Skills
- Personal Management
- Numeracy
- Literacy
- Work Experience
- Vocational Electives

Some TAFEs also offer Certificate I in Transition Education, which is intended for people with special learning needs who are not quite ready for Work Education. It will include units like:

- Personal Development
- Travel Training
- Literacy
- Numeracy
- Personal Health
- Computers and Technology

Some TAFEs also offer vocational courses that are designed for people with special learning needs.

Source: www.tafe.vic.gov.au

Box Hill Institute

Website: www.bhtafe.edu.au

Courses

Certificate I in Work Education

Elgar Campus

Address: 465 Elgar Road, Box Hill

Phone: 1300 BOX HILL (1300 269 445)

Email: courseinfo@boxhill.edu.au

Holmesglen

www.holmesglen.edu.au

Courses

VCAL Foundation

Certificate I in Transition Education

Certificate I in Work Education

Chadstone & Moorabbin Campuses

Address: Batesford Road, Holmesglen

General Enquiries: 9564 1555

Email: info@holmesglen.edu.au

Kangan Institute

www.kangan.edu.au

Courses

Certificate I in Transition Education

Certificate I in Work Education

Broadmeadows Campus

Address: Pearcedale Parade, Broadmeadows

Phone: 13 TAFE (13 8233) or 9279 2222

Email: enquiries@kangan.edu.au

Northern Melbourne Institute of TAFE
www.nmit.edu.au/departments/work_education_centre

Preston Campus

Address: 77-91St Georges Rd, Preston
Contact: Annie Russell
Phone: 9269 8390
Email: annierussell@nmit.vic.edu.au

Courses

Certificate I in Transition Education
Certificate I in Work Education
Certificate I in Hospitality (Kitchen Operations)
Certificate I in Live Production, Theatre & Events (Ignition Theatre)

RMIT

www.rmit.edu.au

City Campus

Address: Level 2, Building 51, Victoria St, Carlton
Contact: Sonia LeFevre
Phone: 9925 4914/4323
Email: sonia.lefevre@rmit.edu.au

Courses

Certificate I in Work Education

Swinburne

www.swinburne.edu.au

Hawthorn, Wantirna & Lilydale Campuses

Phone: 9214 8188
Email: study@swin.edu.au

Courses

Certificate I in Transition Education
Certificate I in Work Education

Victoria University

www.vu.edu.au

Footscray Nicholson Campus

Address: Nicholson Street, Footscray
Phone: 9919 7076
Email: work.education@vu.edu.au

Courses

Certificate I in Transition Education (Western Futures)
Certificate I in Work Education

Volunteering

Volunteering can be a great way to get experience and learn some skills in a workplace. It's also a good way to become involved in your community and to help others. You'll probably make some new friends too!

There are lots of places where you might be able to volunteer. For more information about volunteering, or to find the right place for you to volunteer you could contact these organisations:

Volunteering Victoria

Address: 7th Floor, 388 Bourke Street, Melbourne

Website: www.volunteeringvictoria.com.au

Phone: 9642 5266

Email: info@volunteeringvictoria.com.au

Darebin Information, Volunteer & Resource Service (DIVRS)

Address: 285-287 High St, Preston

Website: www.divrs.org.au

Phone: 9480 8200

Email: info@divrs.org.au

Or, go to these websites:

ActNow

www.actnow.com.au

Community Skillsbank

www.nevictoria.skillsbank.com.au

Go Volunteer

www.govolunteer.com.au

Seek Volunteer

www.volunteer.com.au

Volunteer Seeker (infoxchange)

www.volunteer.infoxchange.net.au

Volunteers of Banyule

www.volunteersofbanyule.org.au

Volunteer West

www.volunteerwest.org.au

Employment

Apprenticeships & Traineeships

Apprenticeships and Traineeships let you get a qualification while you work and earn money in your chosen industry. This lets you learn in the workplace, with hands-on experience.

You can do an Apprenticeship or Traineeship as an adult, or while you are still at school. School-Based Apprenticeships and Traineeships (SBATs) let you get a qualification and hands-on experience while you are studying VCAL (Victorian Certificate of Applied Learning) or VCE (Victorian Certificate of Education).

To do an apprenticeship or traineeship you need to have an employer where you can work, and a training organisation (e.g. a TAFE) where you can study.

If you already have an employer you can go to an Apprenticeships Centre, where staff will help you, your employer and your training organisation to enter into a contract that will let you get your qualification.

Otherwise you can go to a Group Training Organisation (GTO) that will help you find a host employer and training organisation.

To find out more about Apprenticeships and Traineeships you can contact any of the organisations listed below.

Apprenticeships Centres

Apprenticeships Melbourne

6 Hartington Street, Glenroy
www.apprenticeshipsmelbourne.com.au

Phone: 1800 005 355

Email: enquiries@appsmelb.com.au

Apprenticeships Melbourne

1st Floor, 175 Sydney Road, Brunswick
www.apprenticeshipsmelbourne.com.au

Phone: 1800 005 355

Email: enquiries@appsmelb.com.au

Group Training Organisations

370 degrees

1024 Lygon Street, Carlton North
www.370degrees.com.au

Contact: Recruitment

Phone: 9381 1922

Email: info@370degrees.com.au

Apprenticeships Plus

Level 1, 192-198 High Street, Northcote
www.apprenticeshipsplus.org.au

Phone: 1800 81 81 05

Email: info@aplus.org.au

Employment Services

Job Services Australia

Job Services Australia (JSA) is funded by the Australian Government to provide tailored employment assistance to all job seekers, including young job seekers.

Job seekers aged under 21 can be eligible for the full range of JSA services regardless of whether they are receiving Centrelink payments.

To find out more about Job Services Australia, find a JSA provider, or look for jobs, go to the Australian JobSearch website at www.jobsearch.gov.au.

Disability Employment Services

Disability Employment Services (DES) provide specialist help for people with disability, injury or health condition who require support to find and maintain sustainable employment.

The assistance DES provides to job seekers includes:

- preparing for work, including training in specific job skills
- job search support, such as resume development, interview skills training and help to look for suitable jobs
- support when initially placed into a job, including on the job training and co-worker and employer supports
- ongoing support in a job
- purchase of vocational training and other employment related assistance
- access to help for your employer, such as workplace modifications.

There are two programs within Disability Employment Services:

- Disability Management Services
- Employment Support Services

Information about these programs, and contact details for providers of each are listed on the following pages.

You can also search for a Disability Employment Service provider on the Australian JobSearch website at www.jobsearch.gov.au.

Disability Management Services

Disability Management Services provide help to people with disability, injury or health condition who require the assistance of a disability employment service and are not expected to need long-term or regular support in the workplace.

Darebin

Break Thru People Solutions

9479 9744
Level 1, 52 Mary Street, Preston
preston@breakthru.org.au
www.breakthru.org.au

Campbell Page

9953 4220
Shop 1&2
306-310 Bell Street, Preston
prestonjobs@campbellpage.org.au
www.campbellpage.org.au

CRS Australia

9953 4160
Level 1, Preston Corporate Centre
110 Chifley Drive, Preston
e: "contact us" form via website
www.crsaustalia.gov.au

Matchworks

9471 3000
327-329 High Street, Preston
corporate@matchworks.com.au
www.matchworks.com.au

Ostara Australia

9484 8487
828 High Street, Thornbury
info@ostara.org.au
www.ostara.org.au

Ostara Australia

9484 8487
276 Heidelberg Road, Fairfield
info@ostara.org.au
www.ostara.org.au

SensWide Services

9471 1085
654 Plenty Road, Preston
info@senswide.com.au
www.senswide.com.au

Moreland

Break Thru People Solutions

8311 2300
771 Pascoe Vale Road, Glenroy
glenroy@breakthru.org.au
www.breakthru.org.au

Break Thru People Solutions

9384 9400
4/240 Sydney Road, Coburg
coburg@breakthru.org.au
www.breakthru.org.au

Campbell Page

1300 139 920
3/240 Sydney Road, Coburg
www.campbellpage.org.au

CRS Australia

9953 7000
14 Sydney Road, Coburg
helen.deveny@crsaustalia.gov.au
www.crsaustalia.gov.au

CRS Australia

9953 6600
4 Lytton Street, Glenroy
helen.deveny@crsaustali.gov.au
www.crsaustalia.gov.au

Matchworks

9383 2555
744 Sydney Road, Brunswick
supportworks@sworks.org
www.sworks.org

Ostara Australia

9304 9180
6 Hartington Street, Glenroy
neps@neps.org.au
www.neps.org.au

Ostara Australia

9304 9180
Level 2
30-32 Sydney Road, Brunswick
info@ostara.org.au
www.ostara.org.au

Yarra

Ostara Australia

9427 7377
10 Bromham Place, Richmond
info@ostara.org.au
www.ostara.org.au

Sarina Russo Job Access

9415 2200
Level 2, 219 Johnston Street,
Fitzroy
fitzroy@sarinarusso.com.au
www.sarinarusso.com.au

WISE Employment

9421 8999
Level 1
224 Church Street, Richmond
richmond@wiseemployment.com.au
www.wiseemployment.com.au

Employment Support Services

Assists people with permanent disability, who are likely to need regular long-term ongoing support in order to retain their job.

Darebin

Alpha Autism

9885 2777
30B Union Street, Northcote
aes@alpha-autism.org.au
www.alpha-autism.org.au

Break Thru People Solutions

9479 9744
Level 1, 52 Mary Street, Preston
preston@breakthru.org.au
www.breakthru.org.au

Interact Employment Services

9408 4822
Level 1, 293 High Street, Preston
preston@interactaust.com.au
www.interactaust.com.au

Jobco Employment Services

9482 1888
Hartington Centre
24 Hartington Street,
Northcote
northcote@jobco.com.au
www.jobco.com.au

Mental Illness Fellowship Victoria

828 High Street, Thornbury
enquiries@mifellowship.org
www.mifellowship.org

Mental Illness Fellowship Victoria

276 Heidelberg Road, Fairfield
enquiries@mifellowship.org
www.mifellowship.org

NorthStar Employment Services

9460 2258
206 Broadway, Reservoir
enquiries@northstar.org.au
www.northstar.org.au

NorthWest Employment Group

9380 1455
Northland Shopping Centre
Murray Road, Preston
info@bea.org.au
www.bea.org.au

Sarina Russo Job Access

9290 6300
Ground Floor
293 High Street, Preston
preston@sarinarusso.com.au
www.sarinarusso.com.au

SensWide Services

9015 5155
654 Plenty Road, Preston
info@senswide.com.au
www.senswide.com.au

Wesley Employment Services

9416 8699
267 High Street, Preston
vicki.walsh@wesleyemployment.com.au
jobs@wesleyemployment.com.au
www.wesleyemployment.com.au

WISE Employment

9482 2102
336 High Street, Northcote
northcote@wiseemployment.com.au
www.wiseemployment.com.au

Moreland

Jobco Employment Services

9356 8600
Level 1, 175 Sydney Road,
Brunswick
brunswick@jobco.com.au
www.jobco.com.au

Matchworks

9383 2555
744 Sydney Road, Brunswick
supportworks@sworks.org
www.sworks.org

NorthWest Employment Group

9380 1455
8 Lobb Street, Brunswick
info@bea.org.au
www.bea.org.au

SensWide Services

9015 5155
420 Victoria Street, Brunswick
info@senswide.com.au
www.senswide.com.au

Yarra

Bromham Place Clubhouse

9427 7377
10 Bromham Place, Richmond
enquiries@mifellowship.org
www.mifellowship.org

Interact Employment Services

9276 1000
35 Elizabeth Street, North
Richmond
richmond@interactaust.com.au
www.interactaust.com.au

Jobco Employment Services

9418 3945
200 Alexandra Parade, Fitzroy
fitzroy@jobco.com.au
www.jobco.com.au

Sarina Russo Job Access

9415 2200
Level 2, 219 Johnston Street,
Fitzroy
fitzroy@sarinarusso.com.au
www.sarinarusso.com.au

ACSO

9413 7000
1 Hoddle Street, Richmond
acso@acso.org.au
www.acso.org.au

WISE Employment

9421 8999
Level 1
224 Church Street, Richmond
richmond@wiseemployment.com.au
www.wiseemployment.com.au

Other Council Area

Vision Australia Employment Services

9520 5555
346 Macaulay Road, Kensington
info@visionaustralia.org
www.visionaustralia.org

Source: www.jobsearch.gov.au

Australian Disability Enterprises (Supported Employment)

Australian Disability Enterprises are commercial businesses that provide employment for people with disability who need substantial ongoing support to maintain their employment. Their employees engage in a wide variety of work tasks such as packaging, assembly, production, recycling, screen printing, plant nursery, garden maintenance and landscaping, cleaning services, laundry services and food services.

They can also provide work experience in a supported environment to prepare employees to work in the open market.

Source: www.fahcsia.gov.au

Brunswick Employment Agency

Address: 8 Lobb Street, Brunswick

Website: www.bea.org.au

Phone: 9380 1455

Email: info@bea.org.au

Services:

- Gardening Service
- Window Cleaning
- Graffiti Removal
- Industrial Cleaning

Brunswick Employment Agency is also a Registered Training Organisation (RTO) and offers a Certificate III in Horticulture.

Brunswick Industries

Address: 3-7 Syme St, Brunswick

Website: www.brunswickindustries.org.au

Phone: 9380 7444

Email: admin@brunswickindustries.org.au

Services:

- Liquid Filling
- Mail Outs
- Labelling
- Packaging
- Shrink Wrapping
- Bottling
- Repackaging
- Small Component Assembly

Creative Opportunities (Salvation Army)

Address: 10 Tinning St, Brunswick

Website: www.salvationarmy.org.au/CreativeOpportunities

Contact: Alex Straubinger

Phone: 9386 7611

Email: alex.straubinger@aus.salvationarmy.org

Services:

- Packaging
 - Timber Processing
-

HiCity Specialist Packaging & Gardening Services

Address: 98 Oriel Rd, West Heidelberg

Website: hicity.com.au

Phone: 9497 3555

Email: inquiries@hicity.com.au

Services:

- Packaging
 - Wholesale Plant Nursery
 - Gardening Service
-

YoorallaDualWare

Address: 79 Hyde Street, Footscray Wilkinson Street, Brunswick

Website: www.yooralla.com.au/dualware.php

Contact: Gabriella Lazar

Phone: 9689 1611

Email: dwif@yooralla.com.au

Services:

- Packaging
- Labelling
- Process Work

Transition To Employment (TTE) Programs

Transition To Employment (TTE) programs are funded by the Department of Human Services (DHS), and are available to people who are eligible for Futures For Young Adults (FFYA) funding.

For more information about DHS, and Futures For Young Adults and Transition to Employment funding, please turn to page 29.

Jobsupport Inc.

Address: Suite 1, 27 Hope Street, Brunswick

Website: www.jobsupport.org.au

Program Name: Jobsupport Transition

Description: Jobsupport Transition provides a service for people with an intellectual disability who need extra help before they attempt paid employment.

Jobsupport transition aims to:

- Provide people with successful work experience, thus increasing their confidence to attempt a paid job.
- Achieve specific goals and overcome individual barriers that are preventing people being accepted by open employment services.
- Enhance peoples' informed choice about work.
- Identify the strategies, supports and environment that will give each person the best opportunity for success in employment.

Contact: Jane Williams , Manager, Melbourne

Phone: 9387 8900 **Fax:** 9387 8977 **Mobile:** 0407 888 652

Email: melb@jobsupport.org.au

PO Box 223 Brunswick 3056

NorthStar Specialist Employment Services

Address: 725 High Street, Epping

Website: www.northstar.org.au

Program Name: Preparation for Employment and Access to Community (PEAC)

Description: The PEAC program is an employment-focused program for young people who are disadvantaged or have a disability. It involves:

- Job search training
- Hands-on workplace experience
- Community education/accessing

Aims of the PEAC Program:

- Investigate and pursue the range of methods available for successful job searching
- Rehearse and develop confident phone skills for job seeking
- Critically assess all job searching efforts in order to improve and refine skills
- Develop initiative, confidence and motivation to succeed
- Develop a positive approach to job searching
- Develop and understand appropriate workplace behaviours

Contact: Amanda Song

Phone: 9408 5299

Email: enquiries@northstar.org.au

Northern Support Services

Address: 30 Union Street, Northcote

Website: www.nss.org.au

Program Name: TrainingWorx/BuffWorx

Description: TrainingWorx provides on the job training in the following industries: waste management, hospitality/event management and car detailing. On request practical training is reinforced by theoretical training, offered on-site and via the Registered Training and Community Education Units. Once assessed as work-ready, trainees are referred to the Employ@bility unit and will receive intensive assistance to find employment in the open market, to access apprenticeships or traineeships, or in a supported business model.

Contact: Jean Mason

Phone: (0418) 181 321

Email: jean.mason@nss.org.au

Program Name: Employ@bility

Description: Employ@bility is a place and train model of operation to provide intensive support and training to people seeking employment. Practical assistance is provided in:

- Career Counselling
- Job Search
- Resume Writing
- Interview Techniques
- Negotiating Employment Conditions & Workplace Modifications
- On the job Training & Support
- Training in Safe Work Practices
- Ongoing Post Placement Assistance

Contact: Jean Mason

Phone: (0418) 181 321

Email: jean.mason@nss.org.au

Wesley Mission Victoria

Address: 154 Nicholson Street, Footscray

Website: www.wesley.org.au/content_page/vocational_support/

Program Name: Pathways 2 Employment (P2E)

Description: The P2E program has a person-centred approach that supports planning for individualised pre-employment training (in the north-west region) for young adults with a disability. It provides:

- Vocational related, goal-oriented planning with the participant
- 12 month identification and implementation of further training and career pathways
- Ongoing monitored work experience and volunteer work
- Vocational related training, including one day a week group facilitated training
- Development of vocational skills (e.g. resume writing, interview skills, networking skills, confidence building etc.)
- Industry visits and guest speakers
- Travel training to placements
- Community access opportunities
- Linkage to Disability Employment Services and training institutes
- Referral to other services when required

Contact: Nathaly Gonzalez

Phone: 9687 0033

Email: nwp2e@wesley.org.au

Community-Based Services

MetroAccess

MetroAccess officers work in local councils to make it easier for you to access and participate in the community, and improve the services that support you.

Access for All Abilities

Access for All Abilities (AAA) providers are professionals working at a community level to develop inclusive sport and recreation opportunities for people of all abilities. Access for All Abilities providers can offer you:

- A variety of ideas and contacts to get you active and involved
- Links to organised activities at local facilities
- Timely and up to date advice on the latest sport and recreation opportunities in your area
- Pathways to sport and recreation opportunities right up to an elite level
- Opportunities to be trained and undertake roles to coach, umpire and volunteer

Source: www.sport.vic.gov.au

For more information about MetroAccess and Access for All Abilities in your area, contact your local council:

Moreland

9240 1111

info@moreland.vic.gov.au

www.moreland.vic.gov.au

Darebin

8470 8888

TTY: 8470 8696

mailbox@darebin.vic.gov.au

www.darebin.vic.gov.au

Yarra

9205 5555

9421 4192

info@yarracity.vic.gov.au

www.yarracity.vic.gov.au

Neighbourhood Houses

Neighbourhood houses are places you can go to join classes or activities that you are interested in. Some neighbourhood houses are Registered Training Organisations (RTOs) and offer courses that will get you a recognised qualification.

They can be a good place to learn skills that will help you get work, and to meet new people and make new friends.

Contact the neighbourhood houses close to you to find out what they offer.

Darebin

Alphington Community Centre

9499 7227
2 Kelvin Road, Alphington
alphcc@vicnet.net.au
www.alphcc.org

JikaJika Community Centre

9482 5100
Cnr Plant and Union Streets,
Northcote
office@jikajika.org.au
www.jikajika.org.au

Preston Reservoir Adult Community Education (PRACE)

9462 6077
Cnr Asquith and Sturdee Streets,
Reservoir
office@prace.vic.edu.au
prace.vic.edu.au

Preston Neighbourhood House

9484 5806
218 High Street, Preston
office@prestonhouse.org.au
www.prestonhouse.org.au

SPAN Community House

9480 1364
64 Clyde Street, Thornbury
info@spanhouse.org
www.spanhouse.org

Thornbury Women's Neighbourhood House

9480 0466
131 Shaftesbury Parade, Thornbury
office@twnh.vic.edu.au
www.twnh.vic.edu.au

Moreland

Brunswick Neighbourhood House

9386 9418
43A De Carle Street, Brunswick
9387 9901
18 Garden Street, Brunswick
info@bnhc.vic.edu.au
www.bnhc.vic.edu.au

Fawkner Community House

9357 4631
79 Jukes Road, Fawkner
fawcomhs@bigpond.com
www.fawknerch.org.au

Glenroy Neighbourhood Learning Centre

9304 3910
5b Cromwell Street, Glenroy
manager@glenlink.vic.edu.au
glenlink.vic.edu.au

Gowanbrae Community House

(0425) 804 045
5 Gowanbrae Drive, Gowanbrae

Newlands Community Centre

9386 8377
20 Murray Road, Coburg
newlandsc@aaapt.net.au
www.nsch.hypno-relax.com

Nicholson Street Community House

9386 8377
32 Nicholson Street, East Coburg
nsch@webprophets.net.au
www.nsch.hypno-relax.com

Robinsons Reserve Neighbourhood House

9386 7128
104A Reynard Street, Coburg
coordinator@rrnh.org.au
www.rrnh.org.au

Sussex Neighbourhood House

9354 2210
235-237 Sussex Street, Coburg North
enquiries@sussexnh.org.au
www.sussexnh.org.au

Yarra

Alphington Self Help Exchange

9499 7227
2 Kelvin Road, Alphington
ashe@vicnet.net.au

Carlton Neighbourhood Learning Centre

9347 2739
20 Princes Street, Carlton North
info@cnlc.org.au
www.cnlc.org.au

Fitzroy Learning Network

9417 2897
198 Napier Street, Fitzroy
admin@fitzroylearningnetwork.org.au
www.fitzroylearningnetwork.org.au

Belgium Avenue Neighbourhood House

9428 4676
9 Belgium Avenue, Richmond
banh@yarranet.net.au
www.yarranet.net.au/banh

Collingwood Neighbourhood House

9417 4856
253 Hoddle Street, Collingwood
cnh@yarranet.net.au
www.yarranet.net.au/cnh

Holden Street Neighbourhood House

9489 9929
128 Holden Street, North Fitzroy
holdensnh@internode.on.net
www.users.on.net/~holdensnh/

Burnley Neighbourhood Centre

9428 9901
92-94 Lord Street, Richmond
burnleync@yarranet.net.au
www.yarranet.net.au/~burnley

Finbar Neighbourhood House

9428 7668
143 Kent Street, Richmond
finbar@swiftdsl.com.au
www.finbar.websyte.com.au

North Carlton Railway Station Neighbourhood House

9380 6654
20 Solly Avenue, Princes Hill
railwayhouse@alphalink.com.au
www.yarranet.net.au/nhouses/Nthcarlton.html

Disability Day Services

Disability Day Services are funded by the Department of Human Services (DHS), and are available to people who are receiving Futures For Young Adults (FFYA) funding.

For more information about DHS, and Futures For Young Adults funding, please turn to page 29.

Darebin

Alpha Autism

Address: 30B Union Street, Northcote

Website: www.alpha-autism.org.au

Program Name: Alpha North

Description: Alpha North operates out of a purpose-built facility located next to Merri train station. It is specifically designed to cater to the unique needs and cognitive styles of people who have an Autism Spectrum Disorder.

Alpha North runs a variety of programs designed to help clients to increase their independent living skills, communication and socialisation skills, community inclusion, recreation options and, where necessary, to modify their behaviour.

Alpha North also operates a Home-to-Community Outreach program and a specialist employment service for those with an ASD.

Contact: Rob Miller

Phone: 9885 2777

Email: robm@alpha-autism.org.au

Arts Project Australia

Address: 24 High Street, Northcote

Website: www.artsproject.com.au

Program Name: Visual Arts Program

Description: Arts Project Australia is a specialist agency which supports people with an intellectual disability to participate in the visual arts.

The Arts Project Australia studio is staffed by professionally qualified professional artists, and caters to a wide variety of individual needs and abilities. Participants are encouraged to explore their own personal style of visual expression and to develop their artistic skills.

For many people, art can become an important focus in their lives and a rewarding source of personal development. In some cases, art can also provide a fulfilling vocation, and Arts Project Australia provides support for people in their quest to become professional artists.

Exhibitions are central to the program and all participants have the opportunity to have their work sold and exhibited. Venues include Arts Project Australia's own gallery in Northcote as well as a range of public and commercial galleries locally, interstate and overseas.

Contact: Studio Manager

Phone: 9482 4484

Email: studiomanager@artsproject.org.au

Northern Support Services

Address: 30A Union Street, Northcote

Website: www.nss.org.au

Description: Northern Support Services (NSS) is a not-for-profit, community service organisation that provides services for people who have an intellectual disability and autism. NSS's philosophy, strategic direction and culture are founded upon enhancing the lives of people with a disability via a range of education, training and support opportunities which promote community inclusion, empowerment and respect, and celebrate diversity.

NSS has a number of key units that support young adults with a disability leaving school to further their education in accredited training, non accredited community education and independent living skills training, work education training in different industries, job search and placement.

Enrolment is full or part time and participants can elect to attend a specific unit, or a combination of units.

Northern Support Services is also a Registered Training Organisation (RTO) and offers Certificate I in Transition Education, and Certificate I in Work Education.

Phone: 9486 5077

Email: nss@nss.org.au

Interact Australia

Address: Preston Neighbourhood House, 218 High Street, Preston

Website: www.interactaust.com.au

Contact: Liam Fitzgerald

Phone: 8650 7040 or 0448 708 119

Email: lfitzgerald@interactaust.com.au

Program Name: Future Life

Description: The Future Life Program at Interact is an innovative day program for young school leavers who are interested in exploring options for their future. Future Life provides tailored programs incorporating your wants, needs and interests. Our innovative practises include genuine community inclusion, positive behaviour support and Person Centered Planning. The Future Life program has strong links with Kangan Institute and Box Hill Institute, and Employment Services with Australian Integrated Employment Services.

Moreland

Carinya Society

Address: 6 Bellevue Street, Coburg

Website: www.carinyasociety.org.au

Description: Carinya run a variety of both centre based and community based programs. Our timetable is very flexible and reflects the current needs and wishes of the clients attending our service.

Phone: 9354 3337

Email: admin@carinyasociety.org.au

Melbourne City Mission

Address: 27 Austin Crescent, Pascoe Vale

Website: www.melbournecitymission.org.au

Program Name: Bridges

Description: If you are aged 16 years or over and living with a disability, Bridges can offer you community-based adult training and support. At Bridges you can learn new skills that may help you:

- get a job
- do meaningful things with your day
- continue your education
- become more independent and/or join recreational services

Bridges is a supportive place where you can:

- develop your independence
- increase your enjoyment of life

Contact: Louise Chesters or Terry Gillhespey

Phone: 9304 1523

Email: lchesters@mcm.org.au

Milparinka Disability Services

Address: 331 Albert St, Brunswick

Website: www.milparinka.org.au (under development)

Phone: 9387 9985

Email: info@milparinka.org.au

Description: Milparinka provides support, opportunities and connections which enable people with disabilities to achieve their ambitions. We do this by working together with people to plan for what they want in their lives and identify with them what part Milparinka can play in supporting them to achieve this. Milparinka's role in helping people to achieve their ambitions can vary significantly from us providing very direct individualised and group supports for people in areas such as skill, social development and personal care to bringing about connections between our service users, and others in their local communities, who can support them to achieve their goals. It is important to know that to be supported by Milparinka to achieve your ambitions does not always mean that you need to take part in our programs or be directly supported by our staff.

Yooralla

Address: 2-10 Prospect St, Pascoe Vale

Website: www.yooralla.com.au/dayservices.php

Program Name: FirstBase

Description: FirstBase is an adult day service that supports people with disabilities to live the life they choose. FirstBase delivers group-based programs in community facilities throughout metropolitan Melbourne. Person centred approaches are used to develop and implement individualised programs.

FirstBase can support people in the following areas:

- Social interaction and communication
- Community inclusion
- Leisure and recreation
- Life skills
- Vocational skill development

Phone: 9354 1012

Email: firstbase.south@yooralla.com.au

Yooralla

Address: 2-10 Prospect St, Pascoe Vale

Website: www.yooralla.com.au/dayservices.php

Program Name: Pathfinder

Description: Pathfinder is an individualised service providing support to people with disabilities.

Pathfinder provides a tailored service working alongside the individual and any other significant people to achieve their goals and link them into community networks. Programs are set up with the person and emphasis is placed on a person centred approach

Pathfinder supports people in the following areas:

- Social interaction and communication
- Community inclusion
- Leisure and recreation
- Life skills
- Work skill development

Phone: 9353 5310

Email: pathfinder.nw@yooralla.com.au

Yarra

Interact Australia

Address: The Abbotsford Convent, 1 St Heliers Street, Abbotsford

Website: www.interactaust.com.au

Program Name: Creative Life

Description: The Creative Life program is designed to enhance the educational opportunities of adults with disabilities in areas of fine arts, theatre arts, multimedia, music, dance, communication and self-representation.

The program's approach emphasises engagement in collaborative projects with mainstream arts and community organisations. The students are encouraged and supported to participate in public cultural events showcasing their artwork and performance productions.

Creative Life is targeted at a younger age group (e.g. Futures for Young Adults) who will be more likely to have common social interests and aspirations.

Contact: Liam Fitzgerald

Phone: 8650 7040 or 0448 708 119

Email: lfitzgerald@interactaust.com.au

Milparinka Disability Services

Address: 138 Lord Street, Richmond

Website: www.milparinka.org.au (under development)

Description: Milparinka provides support, opportunities and connections which enable people with disabilities to achieve their ambitions. We do this by working together with people to plan for what they want in their lives and identify with them what part Milparinka can play in supporting them to achieve this. Milparinka's role in helping people to achieve their ambitions can vary significantly from us providing very direct individualised and group supports for people in areas such as skill, social development and personal care to bringing about connections between our service users, and others in their local communities, who can support them to achieve their goals. It is important to know that to be supported by Milparinka to achieve your ambitions does not always mean that you need to take part in our programs or be directly supported by our staff.

Phone: 9387 9985

Email: info@milparinka.org.au

Financial Support

Centrelink

www.centrelink.gov.au

Disability, Sickness and Carers: 13 27 17

Employment Services: 13 28 50

Youth and Student Services: 13 24 90

ABSTUDY: 13 23 17

TTY General Enquiries: 1800 810 586

TTY ABSTUDY: 1800 639 109

Customer Service Centres:

Moreland

172-186 Moreland Road
Brunswick

CRS Australia

251 Murray Road
Preston

Matchworks

617 Victoria Street
Abbotsford

As a person with disability you may be able to get extra help from Centrelink. The things they offer only to people with disability are listed below. For more information on what kind of assistance you may be able to get, please phone Centrelink on one of the numbers above, go to the website, or visit a customer service centre.

Disability Support Pension

You may be eligible for Disability Support Pension if you have an illness, injury or disability and you are:

- aged 16 or over and under Age Pension age at the time of claiming, and
- not able to work for 15 hours or more per week at or above the relevant minimum wage or be re-skilled for such work for at least the next 2 years because of your illness, injury or disability, or
- working under the Supported Wage System (see below)http://www.centrelink.gov.au/internet/internet.nsf/services/supp_wage_system.htm, or
- permanently blind.

You may need to have a Job Capacity Assessment. This is a way of finding out:

- if you can work,
- how much work you can do, and
- how much help you need to find and keep a job.

If you are eligible for Disability Support Pension you may also be eligible for one or more of the following:

- Education Entry Payment
- Pensioner Education Supplement
- Pensioner Concession Card
- Pharmaceutical Allowance
- Rent Assistance
- Telephone Allowance
- Utilities Allowance

Youth Disability Supplement

You may be eligible for Youth Disability Supplement if you are:

- aged under 21 years, and
- receiving Disability Support Pension, or
- receiving Youth Allowance as a job seeker, full-time student, or Australian Apprentice, or
- receiving ABSTUDY as a full-time student or Australian Apprentice.

If you are receiving Youth Allowance or ABSTUDY you must:

- have an illness, injury or disability which prevents you from working 30 or more hours per week and is expected to last for more than 2 years, and
- have a Job Capacity Assessment.

If you are receiving Disability Support Pension and you are under 21, the Youth Disability Supplement will be automatically included in your Disability Support Pension payment.

Mobility Allowance

You may be eligible for Mobility Allowance if you:

- are aged 16 or over, and
- cannot use public transport without substantial assistance, and
- need to travel to and from your home when you are looking for work, doing work or training.

Note: You can still qualify for Mobility Allowance if there is no public transport where you live.

Note: You do not need to get any other payments from Centrelink to qualify for Mobility Allowance. Mobility Allowance is not income or assets-tested, and is a non-taxable payment.

Supported Wage System

This system incorporates a process of productivity-based wage assessment. For example, if a person involved in Supported Wage System (SWS) is assessed as having a productivity level of 70 per cent compared to co-workers performing the same duties, the worker and the employer can agree to ongoing employment at a pay rate of 70 per cent of the normal rate.

Disabled Australian Apprentice Wage Support Program

This is a payment (through the Department of Education, Employment and Workplace Relations) to employers who employ eligible apprentices with disabilities who would normally face difficulty obtaining an approved apprenticeship, or employers who currently employ an apprentice who has become disabled during his/her apprenticeship and needs assistance.

Source: www.centrelink.gov.au

Department of Human Services (DHS)

Futures for Young Adults

Futures for Young Adults (FFYA) is a program funded by the Department of Human Services (DHS) that can provide focused support for young people with a disability if they need assistance beyond the usual supports available, to make the transition to a range of post school options. The support is available for up to three years.

Young people with a disability who meet the eligibility criteria for FFYA may be provided with:

- assistance from a FFYA transition planner to explore a range of post school options
- information about generic, community and specialist supports
- information and support to access disability supports, if required

To be eligible for Futures for Young Adults support, a person must:

- be a permanent resident of Victoria, aged 18 years of age before the 31 December in the last year of school, and
- have been assessed as eligible to receive and be currently receiving support at school through the Department of Education and Early Childhood Development's Program for Students with Disabilities, or equivalent in the Catholic or Independent sector.

Transition to Employment

The Transition to Employment (TTE) initiative in Victoria is being developed as part of the Futures For Young Adults (FFYA) program and provides a clear pathway for young people with a disability leaving school who are interested in pursuing employment, but who are not yet ready to move into employment or receive assistance through a Commonwealth employment program.

If you are eligible for FFYA, and interested in exploring employment, you may be eligible to access additional funds and supports via a TTE provider to give you an even better chance of achieving your goals.

For information about TTE providers for the northern suburbs, please turn to page 17.

Source: Department of Human Services

Useful Contacts

National Disability Coordination Officers

Targeting the barriers that people with disability face in successfully accessing and completing post-school education and training and subsequent employment

Website: www.deewr.gov.au/ndco

To find your local NDCO, visit www.ndcovictoria.net.au.

National Relay Service

Telephone interpreting service for people with hearing and/or speech impairments

TTY: 13 36 77

TTY toll free numbers: 1800 555 677

Speak and Listen: 1300 555 727

Speak and Listen toll free numbers: 1800 555 727

Internet Relay & information: www.relayservice.com.au

Able Australia
1300 225 369
TTY: 9882 6786
info@ableaustralia.org.au
www.ableaustralia.org.au

Association for Children with a Disability
9818 2000
mail@acd.org.au
www.acd.org.au

Aussie Deaf Kids
02 9566 4060
info@aussiedeafkids.org.au
www.aussiedeafkids.org.au

Autism Victoria
1300 308 699
info@autismvictoria.org.au
www.autismvictoria.org.au

Brain Injury Australia
1800 BRAIN1 (1800 272461)
admin@braininjuryaustralia.org.au
www.braininjuryaustralia.org.au

Cystic Fibrosis Victoria
1800 633 685
admin@cfv.org.au
www.cfv.org.au

Deaf Children Australia
9539 5300
TTY: 9510 7143
helpline@deafchildren.org.au
www.deafchildreनाustralia.org.au

Down Syndrome Association of Victoria
1300 658 873
info@dsav.asn.au
www.dsav.asn.au

Epilepsy Action of Australia
1300 EPILEPSY (1300 37 45 37)
epilepsy@epilepsy.org.au
www.epilepsy.org.au

The Fragile X Association of Australia
1300 394 636
www.fragilex.org.au

Independence Australia
1300 704 456
feedback@independenceaustrali.com
www.independenceaustralia.com

Mental Illness Fellowship of Victoria
8486 4200
enquiries@mifellowship.org
www.mifellowship.org

MND (Motor Neurone Disease) Victoria
1800 806 632
www.mnd.asn.au

MS (Multiple Sclerosis) Australia
9845 2700
msconnect@msaustralia.org.au
www.mssociety.org.au

Muscular Dystrophy Association
9320 9555
www.mda.org.au

The Prader-Willi Syndrome Association of Victoria
9889 7924
info@pws.asn.au
www.pws.asn.au

Sane Australia
9682 5933
info@sane.org
www.sane.org

Scope
9843 3000
www.scopevic.org.au

Star Victoria
9650 2730
info@starvictoria.org.au
www.starvictoria.org.au

Tourette Syndrome Association of Victoria
9845 2700
tourettes@mssociety.com.au
www.tsavic.org.au

Vicdeaf
9473 1111
TTY: 9473 1199
info@vicdeaf.com.au
www.vicdeaf.com.au

Vision Australia
1300 84 74 66
TTY: 02 9334 3260
info@visionaustralia.org
www.visionaustralia.org.au

Useful Websites

Australian Job Search

www.jobsearch.gov.au

Beyond Expectations

Real stories from employees with disability

www.tinyurl.com/beyondexpectations

Broaden Your Horizons

Resources for young people with disabilities

www.imvc.com.au/broadenhorizons

Career Guide Australia

Career information, advice & guidance

www.yourcareerguide.com.au

careertips.net.au

www.careertips.net.au

Centrelink

www.centrelink.gov.au

Department of Education and Early Childhood Development

www.education.vic.gov.au

Department of Education, Employment and Workplace Relations

www.deewr.gov.au

Department of Human Services

www.dhs.vic.gov.au

Divine

An online community for people with disability

www.disability.vic.gov.au

Drug Education Network

www.den.org.au

Headspace

Australia's National Youth Mental Health Foundation

www.headspace.org.au

Itsallright.org

www.itsallright.org

Infoxchange Service Seeker

Community Service Directory

www.serviceseeker.com.au

Job Access

Help and workplace solutions for the employment of people with disabilities

www.jobaccess.gov.au

My Future

Australia's career information & exploration service

www.myfuture.edu.au

ReachOut.com

Mental health and wellbeing information for youth
au.reachout.com

Year 12 – what next?

www.year12whatnext.gov.au

Youth Central

www.youthcentral.vic.gov.au

Youth.gov.au

Government information for young people

www.youth.gov.au

Notes

Notes

Inner Northern Youth Disability Network

Steering Committee Members:

Peter Beaumont	Department of Human Services
Elise Douglas	Department of Human Services
Sarah Every	Inner Northern Local Learning & Employment Network
Glenda Fisher	Catholic Education Office
Anil Gaundar	Northern Support Services
Effie Kapsalos	IMVC - NDCO Northern Region
Julie Lew	NMIT Work Education Centre
Anne-Marie Mason	NorthWest Employment Group
Jean Mason	Northern Support Services
Nadia Mattiazzo	Yarra City Council - Metro Access
Anna Shearman	Preston Girls Secondary College
Connie Skliros	Croxton School
Vicki Walsh	Wesley Employment Services
Jane Williams	Jobsupport

Inner Northern Youth Disability Network

